

Sopot, 03.04.2023

Statement regarding quality policy

The Management Board of Microsystem Sp. z o.o. strives in its activities to ensure the full satisfaction of its customers by performing the highest quality services that meet their needs and expectations. Achieving the highest level of service quality is the primary goal of the organization and the task of each of our employees and suppliers.

In order to fulfill this task and strengthen the organization's competitiveness in the market, the Company's Management Board has decided to maintain the principles of quality management referring to global standards, drawing from the requirements of the international standard ISO 9001:2000.

The quality management principles include:

1. monitoring the organization's fulfillment of our customers' expectations and requirements.
2. motivating employees to disseminate and improve partnerships with the customer.
3. implementing the best available technical, technological and organizational solutions that increase the effectiveness of achieving market success.
4. continuously improving quality management principles by:
 - (a) conducting internal audits and management reviews,
 - b) training of employees in the adopted principles,
 - c) Involvement of all employees and suppliers in achieving the established quality objectives.

Thanks to the implementation of the above-mentioned tasks, we achieve the confidence that every customer using the services of Microsystem Sp. z o.o. is served in an efficient, comprehensive and competent manner.

Management Board:

Witold Sudomir

Vice President of the Management Board

Katarzyna Michalak-Magda

Vice President of the Management Board